Registration No. 197201000959 (12557-W) (Incorporated in Malaysia)

Unaudited Condensed Interim Financial Statements For The Six Months Ended 31 March 2021

(Incorporated in Malaysia)

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(Incorporated in Malaysia)

CONDENSED STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2021

		As at	As at
	NT 4	31 March 2021	30 September 2020
ACCETC	Note	RM'000	RM'000
ASSETS			
Property, plant and equipment	3	19,354	19,967
Investment properties	4	655	655
Intangible assets		1,285	1,305
Right-of-use assets		6,496	8,095
Tax recoverable		1,233	-
Investments	5	550,904	538,024
Reinsurance assets	6	205,000	172,640
Insurance receivables	7	4,709	17,655
Other receivables	8	55,079	57,834
Cash and cash equivalents	9	40,974	21,737
TOTAL ASSETS		885,689	837,912
EQUITY AND LIABILITIES			
Share capital		100,000	100,000
Revaluation reserve		13,763	13,763
Share options reserve		834	771
Fair value through other comprehensive income ("FVOCI") reserve		12,082	6,301
Retained profits		86,100	91,173
TOTAL EQUITY		212,779	212,008
Insurance contract liabilities	10	552,615	524,336
Deferred tax liabilities		6,287	4,313
Lease Liabilities		6,057	7,595
Borrowings	11	69,654	69,524
Insurance payables	12	29,648	11,910
Tax payables		-	391
Other payables		8,649	7,835
TOTAL LIABILITIES		672,910	625,904
TOTAL EQUITY AND LIABILITIES		885,689	837,912

The unaudited condensed interim financial statements should be read in conjunction with the audited financial statements of the Company for the financial year ended 30 September 2020 and the accompanying explanatory notes on pages 7 to 31 attached to the unaudited condensed financial statements.

(Incorporated in Malaysia)

CONDENSED STATEMENT OF CHANGES IN EQUITY FOR THE SIX MONTHS ENDED 31 MARCH 2021

	Non-Distributable ———			Distributable	utable	
	Share capital RM'000	Revaluation reserve RM'000	Share options reserve RM'000	FVOCI reserve RM'000	Retained profits RM'000	Total RM'000
At 1 October 2020	100,000	13,763	771	6,301	91,173	212,008
Net profit for the period	-	-	-	-	2,427	2,427
Other comprehensive income for the period	_	-	-	5,781	-	5,781
Total comprehensive income for the period	-	-	-	5,781	2,427	8,208
Dividends (Note 29)	-	-	-	-	(7,500)	(7,500)
Share Option Scheme ("ESOS")	-	-	63	-	-	63
At 31 March 2021	100,000	13,763	834	12,082	86,100	212,779

CONDENSED STATEMENT OF CHANGES IN EQUITY FOR THE SIX MONTHS ENDED 31 MARCH 2020

	◆ Non-Distributable				Distributable	
	Share capital RM'000	Revaluation reserve RM'000	Share options reserve RM'000	FVOCI reserve RM'000	Retained profits RM'000	Total RM'000
At 1 October 2019	100,000	12,378	551	1,941	105,920	220,790
Net loss for the period	-	-	-	-	(8,792)	(8,792)
Other comprehensive loss for the period	-		-	(568)		(568)
Total comprehensive loss for the period	-	-	-	(568)	(8,792)	(9,360)
Dividends (Note 29)	-	-	-	-	(25,000)	(25,000)
Share options vested under ESOS	-	-	82	-	7	89
At 31 March 2020	100,000	12,378	633	1,373	72,135	186,519

The unaudited condensed interim financial statements should be read in conjunction with the audited financial statements of the Company for the financial year ended 30 September 2020 and the accompanying explanatory notes on pages 7 to 31 attached to the unaudited condensed financial statements.

The unaudited financial statements were approved for issue by the Board of Directors on 20 May 2021.

PACIFIC & ORIENT INSURANCE CO. BERHAD (Incorporated in Malaysia)

<u>CONDENSED INCOME STATEMENT</u> FOR THE SIX MONTHS ENDED 31 MARCH 2021

	Note	6 months ended 31 March 2021 RM'000	6 months ended 31 March 2020 RM'000
Operating revenue		134,385	156,517
Gross earned premiums		125,837	143,983
Premiums ceded to reinsurers		(54,549)	(53,649)
Net earned premiums	13	71,288	90,334
Investment income	14	8,548	12,534
Fair value gains/(losses)	15	3,160	(6,489)
Commission income		13,550	13,266
Other revenue		25,258	19,311
Gross claims paid		(56,301)	(74,794)
Claims ceded to reinsurers		15,765	20,981
Gross change in insurance contract liabilities		(15,997)	(11,185)
Change in insurance contract liabilities			
ceded to reinsurers		17,344	6,219
Net claims incurred	16	(39,189)	(58,779)
Commission expenses		(17,760)	(20,099)
Management expenses	17	(33,206)	(36,677)
Realised (losses)/gains, net	19	(549)	816
Other operating expenses, net	20	(336)	(458)
Finance costs	21	(3,001)	(3,248)
Other expenses	,	(54,852)	(59,666)
Profit/(Loss) before taxation		2,505	(8,800)
Taxation		(78)	8
Net profit/(loss) for the period		2,427	(8,792)
Basic earnings/(loss) per share (sen)		2.43	(8.79)

The unaudited condensed interim financial statements should be read in conjunction with the audited financial statements of the Company for the financial year ended 30 September 2020 and the accompanying explanatory notes on pages 7 to 31 attached to the unaudited condensed financial statements.

(Incorporated in Malaysia)

CONDENSED STATEMENT OF COMPREHENSIVE INCOME FOR THE SIX MONTHS ENDED 31 MARCH 2021

	6 months ended 31 March 2021 RM'000	6 months ended 31 March 2020 RM'000
Net profit/(loss) for the period	2,427	(8,792)
Other comprehensive income/(loss):		
Items that may be reclassified to income statement in subsequent periods:		
Fair value changes in investments through other comprehensive income ("FVOCI")		
- Gross loss on fair value changes: Corporate debt securities	(1,432) (1,432)	(748) (748)
Items that will not be reclassified to income statement in subsequent periods:	(1,102)	(1.0)
Fair value changes in investments through other comprehensive income ("FVOCI")		
 Gross gain on fair value changes: Quoted securities 	9,039 9,039	-
Other comprehensive income/(loss) for the year	7,607	(748)
Deferred tax impacts	(1,826)	180
Other comprehensive income/(loss) for the period, net of tax	5,781	(568)
Total comprehensive income/(loss) for the period	8,208	(9,360)

The unaudited condensed interim financial statements should be read in conjunction with the audited financial statements of the Company for the financial year ended 30 September 2020 and the accompanying explanatory notes on pages 7 to 31 attached to the unaudited condensed financial statements.

PACIFIC & ORIENT INSURANCE CO. BERHAD (Incorporated in Malaysia)

CONDENSED STATEMENT OF CASH FLOWS FOR THE SIX MONTHS ENDED 31 MARCH 2021

		6 months	6 months
		ended	ended
		31 March	31 March
		<u>2021</u>	<u>2020</u>
	Note	RM'000	RM'000
CASH FLOW FROM OPERATING ACTIVITIES			
Cash generated from operations		24,533	34,084
Net tax paid		(1,555)	(2,793)
Dividends received		4,413	3,773
Interest received		3,897	5,891
Profit received from Islamic fixed deposits		229	1,965
Interest paid		(2,658)	(2,676)
Net cash generated from operating activities		28,859	40,244
CASH FLOW FROM INVESTING ACTIVITIES			
Net proceeds on disposal of property, plant and equipm	nent	1	-
Purchase of property, plant and equipment		(21)	(53)
Purchase of intangible assets	_	(215)	(332)
Net cash flows used in investing activities		(235)	(385)
CASH FLOW FROM FINANCING ACTIVITIES			
Dividends paid	29	(7,500)	(25,000)
Repayment of lease liabilities		(1,887)	(3,426)
Decrease in hire purchase creditors		-	(87)
Net cash used in financing activities	•	(9,387)	(28,513)
Net increase in cash and cash equivalents		19,237	11,346
Cash and cash equivalents at beginning of period		21,737	18,617
Cash and cash equivalents at end of period	9	40,974	29,963

The unaudited condensed interim financial statements should be read in conjunction with the audited financial statements of the Company for the financial year ended 30 September 2020 and the accompanying explanatory notes on pages 7 to 31 attached to the unaudited condensed financial statements.

(Incorporated in Malaysia)

NOTES TO THE UNAUDITED CONDENSED INTERIM FINANCIAL STATEMENTS FOR THE SIX MONTHS ENDED 31 MARCH 2021

1. <u>CORPORATE INFORMATION</u>

The Company is principally engaged in the underwriting of all classes of general insurance business.

There have been no significant changes in the nature of this principal activity during the financial period.

The Company is a public company, incorporated and domiciled in Malaysia. The registered office of the Company is located at 11th Floor, Wisma Bumi Raya, No. 10, Jalan Raja Laut, 50350 Kuala Lumpur, Malaysia.

The holding and ultimate holding company is Pacific & Orient Berhad, a company incorporated in Malaysia and listed on the Main Market of Bursa Malaysia Securities Berhad.

2. BASIS OF PREPARATION

(i) The unaudited condensed interim financial statements for the six months ended 31 March 2017 have been prepared in accordance with Malaysian Financial Reporting Standard ("MFRS") 134: Interim Financial Reporting. The unaudited condensed interim financial statements also comply with the International Accounting Standard 34: Interim Financial Reporting issued by the International Accounting Standards Board ("IASB").

The unaudited condensed interim financial statements should be read in conjunction with the audited financial statements of the Company for the financial year ended 30 September 2020.

(ii) Significant Accounting Policies

(a) The significant accounting policies adopted by the Company in this condensed interim financial statements are consistent with those adopted in the audited financial statements for the year ended 30 September 2020 except for the adoption of the following Amendments to MFRSs and Interpretations issued by the Malaysian Accounting Standards Board ("MASB") which are mandatory for annual periods beginning on or after 1 January 2020 and 1 June 2020.

Effective for financial periods beginning on or after 1 January 2020

Amendments to MFRS 2 Share-Based Payment

Amendment to MFRS 3 Business Combinations – Definition of a business

(ii) Significant Accounting Policies (Cont'd.)

(a) The significant accounting policies adopted by the Company in this condensed interim financial statements are consistent with those adopted in the audited financial statements for the year ended 30 September 2020 except for the adoption of the following Amendments to MFRSs and Interpretations issued by the Malaysian Accounting Standards Board ("MASB") which are mandatory for annual periods beginning on or after 1 January 2020 and 1 June 2020. (Cont'd.)

Effective for financial periods beginning on or after 1 January 2020 (Cont'd.)

Amendments to MFRS 6	Exploration for and Evaluation of Mineral Resources				
Amendment to MFRS 14	Regulatory Deferral Accounts				
Amendments to MFRS 101	Presentation of Financial Statements – Definition of material				
Amendments to MFRS 108	Accounting Policies, Changes in Accounting Estimates and Errors – Definition of material				
Amendments to MFRS 134	Interim Financial Reporting				
Amendments to MFRS 137	Provisions, Contingent Liabilities and Contingent Assets				
Amendments to MFRS 138	Intangible Assets				
Amendment to IC Interpretation 12	Service Concession Arrangements				
Amendment to IC Interpretation 19	Extinguishing Financial Liabilities with Equity Instruments				
Amendment to IC Interpretation 20	Stripping Costs in the Production Phase of a Surface Mine				
Amendment to IC Interpretation 22	Foreign Currency Transactions and Advance				

Amendments to IC Interpretation 132 Intangible Assets – Web Site Costs

Interest Rate Benchmark Reform (Amendments to MFRS 9 Financial Instruments, MFRS 139 Financial Instruments: Recognition and Measurement and MFRS 7 Financial Instruments: Disclosures)

Consideration

(ii) Significant Accounting Policies (Cont'd.)

(a) The significant accounting policies adopted by the Company in this condensed interim financial statements are consistent with those adopted in the audited financial statements for the year ended 30 September 2020 except for the adoption of the following Amendments to MFRSs and Interpretations issued by the Malaysian Accounting Standards Board ("MASB") which are mandatory for annual periods beginning on or after 1 January 2020 and 1 June 2020. (Cont'd.)

Effective for financial periods beginning on or after 1 June 2020

Amendments to MFRS 16 Leases – Covid-19 Related Rent Concessions

The adoption of the above Amendments to MFRSs and Interpretations did not have any significant impact on the financial statements of the Company.

(b) MFRSs, Amendments to MFRSs and Interpretations yet to be effective

Effective for financial periods beginning on or after 1 January 2021

Interest Rate Benchmark Reform - Phase 2 (Amendments to MFRS 9, MFRS 139, MFRS 7, MFRS 4 and MFRS 16).

Effective for financial periods beginning on or after 1 April 2021

Amendments to MFRS 16 Leases – Covid-19 Related Rent Concessions

Beyond 30 June 2021

Effective for financial periods beginning on or after 1 January 2022

Amendments to MFRS 1 First-time Adoption of Malaysian Financial

Reporting Standards (Annual Improvements to

MFRS Standards 2018-2020)

Amendments to MFRS 3 Business Combinations - Reference to the

Conceptual Framework

Amendments to MFRS 9 Financial Instruments (Annual Improvements to

MFRS Standards 2018-2020)

Amendments to MFRS 16 Leases (Annual Improvements to MFRS

Standards 2018–2020)

Amendments to MFRS 116 Property, Plant and Equipment – Proceeds before

Intended Use

(ii) Significant Accounting Policies (Cont'd.)

(b) MFRSs, Amendments to MFRSs and Interpretations yet to be effective (Cont'd.)

Effective for financial periods beginning on or after 1 January 2022 (Cont'd.)

Amendments to MFRS 137 Provisions, Contingent Liabilities and Contingent

Assets – Onerous Contracts - Cost of Fulfilling a

Contract

Amendments to MFRS 141 Agriculture (Annual Improvements to MFRS

Standards 2018-2020)

Effective for financial periods beginning on or after 1 January 2023

MFRS 17 Insurance Contracts

Amendments to MFRS 17 Insurance Contracts

Amendments to MFRS 101 Presentation of Financial Statements –

Classification of Liabilities as Current or Non-

current

Amendments to MFRS 101 Presentation of Financial Statements – Disclosure

of Accounting Policies

Amendments to MFRS 108 Accounting Policies, Changes in Accounting

Estimates and Errors – Definition of Accounting

Estimates

Effective date to be announced by Malaysian Accounting Standard Board

Sale or Contribution of Assets between an Investor and its Associate or Joint Venture (Amendments to MFRS 10 and MFRS 128)

The adoption of the above MFRSs, Amendments to MFRSs and Interpretations stated above are not expected to result in significant financial impact to the Group, except as disclosed below:

- MFRS 17: Insurance Contracts

MFRS 17 replaces the existing MFRS 4: Insurance Contracts and introduces a single principle-based standard for recognition, measurement, presentation and disclosure of all insurance contracts. MFRS 17 is introduced to address the inconsistency in MFRS 4 which allowed insurers to use different accounting policies to measure insurance contracts in different countries.

(ii) Significant Accounting Policies (Cont'd.)

(b) MFRSs, Amendments to MFRSs and Interpretations yet to be effective (Cont'd.)

Effective date to be announced by Malaysian Accounting Standard Board (Cont'd.)

- MFRS 17: Insurance Contracts (Cont'd.)

MFRS 17 requires entities to recognise and measure a group of insurance contracts at (i) a risk-adjusted present value of future cash flows that incorporates information that is consistent with observable market information plus (ii) an amount representing the unearned profit in the insurance contracts.

MFRS 17 also requires entities to change the financial statements presentations of insurance service results whereby the insurance revenue is presented separately from insurance finance income or expenses.

MFRS 17 is effective for reporting periods beginning on or after 1 January 2023, with comparative figures required. Early application is permitted, provided the entity also applies MFRS 9 and MFRS 15 on or before the date it first applies MFRS 17.

The Company plans to adopt MFRS 17 on the required effective date and a Project Steering Committee has been formed to oversee the implementation of MFRS 17. The Company expects that MFRS 17 will result in an important change to the accounting policies for insurance contract liabilities of the Company and is likely to have a significant impact on profit and total equity together with the Company's financial statements' presentation and disclosure.

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3. PROPERTY, PLANT AND EQUIPMENT

	◀	Valuation	>	◄	Co	ost	·····	
	Freehold	Build	lings	Computer	Motor	Office	Furniture, fixtures and	
	<u>land</u>	Freehold	Leasehold	<u>equipment</u>	<u>vehicles</u>	<u>equipment</u>	<u>fittings</u>	<u>Total</u>
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
2021								
Valuation/Cost:								
At 1 October 2020	2,540	866	15,660	5,783	1,195	1,657	3,789	31,490
Additions	-	-	-	5	-	16	-	21
Disposals	-	-	-	-	-	(4)	-	(4)
Write-offs		-	-	-	-	(1)	(8)	(9)
At 31 March 2021	2,540	866	15,660	5,788	1,195	1,668	3,781	31,498
Accumulated depreciation:								
At 1 October 2020	-	_	_	5,726	779	1,531	3,487	11,523
Charge for the period	545	-	-	5	30	14	37	631
Disposals	-	-	-	-	-	(1)	-	(1)
Write-offs		-	-	-	-	(1)	(8)	(9)
At 31 March 2021	545	-	-	5,731	809	1,543	3,516	12,144
Net carrying value:								
At 31 March 2021	1,995	866	15,660	57	386	125	265	19,354

3. PROPERTY, PLANT AND EQUIPMENT (CONT'D.)

	4	Valuation			Cos	st		
	Freehold <u>land</u> RM'000	Buildi <u>Freehold</u> RM'000	ngs <u>Leasehold</u> RM'000	Computer equipment RM'000	Motor vehicles RM'000	Office equipment RM'000	Furniture, fixtures and fittings RM'000	Total RM'000
At 1 October 2019	2,465	921	16,705	5,790	1,195	1,691	3,748	32,515
Revaluation surplus	75	38	2,108	-	-	-	-	2,221
Additions	-	-	-	38	-	21	44	103
Disposals	-	-	(445)	-	-	-	-	(445)
Write-offs	-	-	-	(45)	-	(55)	(3)	(103)
Elimination of accumulated								
depreciation on revaluation		(93)	(2,708)	-	-	-	-	(2,801)
At 30 September 2020	2,540	866	15,660	5,783	1,195	1,657	3,789	31,490
Accumulated depreciation:								
At 1 October 2019	-	62	1,858	5,765	721	1,543	3,407	13,356
Charge for the year	-	31	921	6	58	40	83	1,139
Disposals	-	-	(71)	-	-	-	-	(71)
Write-offs	-	-	-	(45)	-	(52)	(3)	(100)
Elimination of accumulated								
depreciation on revaluation	-	(93)	(2,708)	-	-	-	-	(2,801)
At 30 September 2020	-	-	-	5,726	779	1,531	3,487	11,523
Net carrying value:								
At 30 September 2020	2,540	866	15,660	57	416	126	302	19,967

3. PROPERTY, PLANT AND EQUIPMENT (CONT'D.)

(a) The freehold land and buildings and leasehold buildings were revalued as at 30 September 2017 based on valuation carried out by an independent professional valuer, Messrs. Rahim & Co. on an open market value basis using the comparison method.

A desktop valuation on freehold land and buildings and leasehold buildings of the Company was conducted by Messrs. Rahim & Co. in the financial year ended 30 September 2020.

The fair value of the freehold land and buildings and leasehold buildings are categorised within Level 3 of the fair value hierarchy.

There are no changes to the valuation technique and fair value hierarchy in the current financial period.

(b) The net carrying values of the freehold land and buildings and leasehold buildings of the Company had the cost model been applied, compared to the revaluation model as at 31 March 2021 are as follows:

	◆ Net Carrying Value →						
	31 M	arch	30 Sept	ember			
	202	21	202	20			
	Under Under		Under	Under			
	Revaluation	Cost	Revaluation	Cost			
	Model	Model	Model	Model			
	RM'000	RM'000	RM'000	RM'000			
Freehold land	1,995	380	2,540	380			
Freehold buildings	866	199	866	203			
Leasehold buildings	15,660	4,410	15,660	4,539			
	18,521	4,989	19,066	5,122			

(c) During the period, the Company acquired property, plant and equipment by:

	31 March 3	30 September
	<u>2021</u>	<u>2020</u>
	RM'000	RM'000
Cash	21	103

4. INVESTMENT PROPERTIES

	31 March 30 Sep		
	<u>2021</u>		
	RM'000	RM'000	
At fair value			
At 1 October	655	1,220	
Disposal during the year	-	(565)	
At 31 March 2021/30 September 2020	655	655	
Analysed as:			
Freehold buildings	655	655	

Investment properties were revalued as at 30 September 2017 by Messrs. Rahim & Co., an independent professional valuer. Fair value is determined by reference to open market values using the comparison method.

A desktop valuation on investment properties of the Company was conducted by Messrs. Rahim & Co. in the financial year ended 30 September 2020 and no adjustment to the financial statements is made as their carrying values are not materially different from their market values.

The Company has assessed that the existing use of its investment properties to be the most appropriate, and at its highest and best use.

The fair value of the investment properties are categorised within Level 3 of the fair value hierarchy.

5. <u>INVESTMENTS</u>

At fair value:

31 March 30	September
<u>2021</u>	2020
RM'000	RM'000

The Company's investment are summarised by categories as follows:

(a) Financial assets at fair value through profit or loss ("FVTPL"):

Mandatorily measured:		
Quoted shared in Malaysia	20,294	18,396
Unit trusts	345,300	345,172
Warrants	2,473	597
	368,067	364,165

5. INVESTMENTS (CONT'D.)

31 March 30 September 2021 2020 RM'000 RM'000

The Company's investment are summarised by categories as follows: (Cont'd.)

(b) Financial assets at fair value through other comprehensive income ("FVOCI"):

At fair value:

Designated upon initial recognition: Quoted shares in Malaysia *

22,886 13,750

Mandatorily measured:

Corporate debt securities 61,520 62,952 84,406 76,702

(c) Financial assets at amortised cost:

Deposits and placements with licensed

financial institutions: ^

Commercial banks	60,240	97,157
Investment banks	38,191	-
	98,431	97,157
Total investments	550,904	538,024

Included in deposits and placements of the Company is an amount of RM109,410 (2020: RM108,213) representing placements of deposits received from insureds as collateral for bond guarantees granted to third parties.

6. REINSURANCE ASSETS

		31 March 30 September			
	<u>2021</u> <u>202</u>				
	Note	RM'000	RM'000		
Reinsurance of insurance contracts:					
Claims liabilities	10.1	158,731	141,386		
Premium liabilities	10.2	46,269	31,254		
		205,000	172,640		

^{*} Financial assets designated at FVOCI include investments in equity shares of listed companies. The Company holds non-controlling interests in these companies. These investments were irrevocably designated at FVOCI as the Company considers these investments to be strategic in nature.

[^] The carrying value of the fixed and call deposits with licensed banks approximates fair value due to the relatively short term maturities.

7. <u>INSURANCE RECEIVABLES</u>

	31 March 30 September		
	<u>2021</u>	<u>2020</u>	
	RM'000	RM'000	
Outstanding premiums including agents,			
brokers' and co-insurers' balance	2,450	4,964	
Due from reinsurers and ceding companies	2,902	13,736	
	5,352	18,700	
Allowance for impairment	(643)	(1,045)	
	4,709	17,655	

The carrying amounts of insurance receivables above approximate their respective fair values due to the relatively short-term maturity of these balances.

8. OTHER RECEIVABLES

	31 March 3	0 September
	<u>2021</u>	<u>2020</u>
	RM'000	RM'000
At amortised cost:		
Due from fellow subsidiary company	963	439
Accrued income	1,145	2,245
Share of net assets held under the Malaysian		
Motor Insurance Pool ("MMIP")	47,366	49,749
Deposits and prepayments	1,310	1,436
Tax recoverable	368	368
Amount due from Royal Malaysian Customs		
Department ("RMCD"):		
- Goods and services tax ("GST") recoverable	142	142
- Sales and services tax ("SST") recoverable	2,864	2,864
Others	921	591
	55,079	57,834

9. CASH AND CASH EQUIVALENTS

	31 March 30 September		
	<u>2021</u>	<u>2020</u>	
	RM'000	RM'000	
Deposits and placements with licensed commercial bank (with original maturity period of less than three months)	38,503	19,313	
Cash and bank balances	2,471	2,424	
	40,974	21,737	

10. <u>INSURANCE CONTRACT LIABILITIES</u>

	◀	31 March 2021	>	◄ 3	O September 2020)
	Gross	Reinsurance	Net	Gross	Reinsurance	Net
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
		(Note 6)			(Note 6)	
General insurance	552,615	(205,000)	347,615	524,336	(172,640)	351,696

The general insurance contract liabilities and its movements are further analysed as follows:

	4	→ 31 March 2021 →			→ 30 September 2020 →			
	Note	Gross RM'000	Reinsurance RM'000	Net RM'000	Gross RM'000	Reinsurance RM'000	Net RM'000	
Provisions for claims reported		286,936	(113,807)	173,129	271,548	(100,446)	171,102	
Provision for Incurred But Not Reported ("IBNR")		116,749	(32,569)	84,180	117,657	(29,951)	87,706	
Provision of Risk Margin for Adverse Deviation ("PRAD")		33,070	(12,355)	20,715	31,552	(10,989)	20,563	
Claims Liabilities	10.1	436,755	(158,731)	278,024	420,757	(141,386)	279,371	
Premium Liabilities	10.2	115,860	(46,269)	69,591	103,579	(31,254)	72,325	
	=	552,615	(205,000)	347,615	524,336	(172,640)	351,696	

10. <u>INSURANCE CONTRACT LIABILITIES (CONT'D.)</u>

10.1 Claims Liabilities

	•	◆ 31 March 2021 →			◆ 30 September 2020 →		
	Note	Gross RM'000	Reinsurance RM'000	Net RM'000	Gross RM'000	Reinsurance RM'000	Net RM'000
At 1 October 2020/2019		420,757	(141,386)	279,371	395,464	(130,564)	264,900
Claims incurred in the current accident period/year (direct and facultative)		74,172	(24,026)	50,146	140,344	(36,026)	104,318
Adjustment to claims incurred in prior accident years (direct and facultative)		(3,582)	(7,719)	(11,301)	7,060	(9,769)	(2,709)
Claims incurred during the period/year (treaty inwards claims)		(98)	-	(98)	418	-	418
Movement in Provision of Risk Margin for Adverse Deviation ("PRAD")							
claims liabilities at 75% confidence level		1,518	(1,365)	153	2,204	(794)	1,410
Movement in claims handling expenses		289	-	289	764	-	764
Claims paid during the period/year	16	(56,301)	15,765	(40,536)	(125,497)	35,767	(89,730)
At 31 March 2021/30 September 2020	-	436,755	(158,731)	278,024	420,757	(141,386)	279,371

10. <u>INSURANCE CONTRACT LIABILITIES (CONT'D.)</u>

10.2 Premium Liabilities

		→ 31 March 2021 → →			30 September 2020 →			
	Note	Gross	Reinsurance	Net	Gross	Reinsurance	Net	
		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	
At 1 October 2020/2019		103,579	(31,254)	72,325	119,596	(31,377)	88,219	
Premiums written during the period	13	138,118	(69,564)	68,554	255,918	(99,510)	156,408	
Premiums earned during the period	13	(125,837)	54,549	(71,288)	(271,935)	99,633	(172,302)	
At 31 March 2021/30 September 202	0	115,860	(46,269)	69,591	103,579	(31,254)	72,325	

11. **BORROWINGS**

	Effective		31 March	30 September
	interest rate		<u>2021</u>	<u>2020</u>
	per annum	Maturity	RM'000	RM'000
<u>Unsecured</u>				
Subordinated Notes	8.04%	2022	69,654	69,524
Amount due within 1 to 2 years			69,654	69,524

During the financial year ended 30 September 2012, the Company had established a Subordinated Notes ("Sub Notes") Programme with an aggregate nominal value of RM150,000,000 issuable in tranches.

The first tranche of Sub Notes was issued on 27 June 2012 with a nominal value of RM70,000,000 at a discounted subscription price of RM99.05. The Sub Notes were issued for a tenure of 10 years on a 10 non-callable 5 basis, with a coupon rate of 7.60% per annum.

Of the RM70,000,000 Sub Notes, RM35,000,000 were subscribed by its holding company whilst the remaining RM35,000,000 were subscribed by a third party.

12. INSURANCE PAYABLES

	31 March 30 September	
	<u>2021</u>	<u>2020</u>
	RM'000	RM'000
Due to reinsurers and ceding companies	26,765	9,501
Due to agents, brokers, co-insurers and insureds	2,883	2,409
	29,648	11,910

13. <u>NET EARNED PREMIUMS</u>

	(a)	Gross premiums	Note	6 months ended 31 March 2021 RM'000	6 months ended 31 March 2020 RM'000
	(u)	Change in premium liabilities	10.2	(12,281)	(15,964)
		Gross earned premiums		125,837	143,983
	(b)	Gross premiums ceded to reinsurers	10.2	(69,564)	(70,920)
		Change in premium liabilities Premiums ceded to reinsurers		15,015 (54,549)	17,271 (53,649)
		Tremiums ceded to remsurers		(34,349)	(33,049)
		Net earned premiums		71,288	90,334
14.	INV	ESTMENT INCOME		6 months	6 months
				ended	ended
				31 March	31 March
				<u>2021</u>	<u>2020</u>
				RM'000	RM'000
	Divi	idend income:			
		hares quoted in Malaysia		795	668
		nit trust		3,682	3,105
	Inte	rest income:		•	,
	- d	eposits and placements with financial institu	tions	2,740	5,821
		ome from Islamic fixed deposits		227	2,012
		ortisation of premiums, net of accretion of di	scounts		
		tal of properties:		4	12
		nird parties ellow subsidiary company		4 14	13 15
		olding company		122	131
		estment income from:		122	131
		Malaysian Motor Insurance Pool ("MMIP")		945	769
		Malaysian Reinsurance Berhad ("MRB")		19	_
				8,548	12,534

15. FAIR VALUE GAINS/(LOSSES)

		6 months ended 31 March 2021 RM'000	6 months ended 31 March 2020 RM'000
Fair value gains/(losses): Gain/(loss) on fair value of investments held as fa through profit or loss	ir value	3,160	(6,489)
16. <u>NET CLAIMS INCURRED</u>			
	Note	6 months ended 31 March 2021 RM'000	6 months ended 31 March 2020 RM'000
Gross claims paid Claims ceded to reinsurers Gross increase in insurance contract liabilities Change in insurance contract liabilities ceded to reinsurers	10.1 10.1	(56,301) 15,765 (15,997) 17,344 (39,189)	(74,794) 20,981 (11,185) 6,219 (58,779)

17. MANAGEMENT EXPENSES

	6 months	6 months
	ended	ended
	31 March	31 March
	<u>2021</u>	<u>2020</u>
Note	RM'000	RM'000
Chief executive officer's remuneration 18	431	431
Staff salaries and bonus	9,103	10,018
Allowance for unutilised leave	(76)	(177)
Pension costs - defined contribution plan	1,096	1,219
Other staff benefits	1,096	1,048
Depreciation of property, plant and equipment	630	622
Depreciation of right-of-use assets	1,736	3,135
Amortisation:		
- prepaid land lease payments	-	2
- intangible assets	235	208
Auditors' remuneration		
- statutory audit	124	110
- other regulatory related services	17	21
Executive Director's remuneration 18	25	25
Non-Executive Directors' remuneration 18	180	156
Allowance for impairment of insurance receivables	(402)	125
Management fees to holding company	718	616
Call centre service charges to:		
- third parties	28	26
- fellow subsidiary company	300	269
Rental of equipment:		
- third parties	11	19
- fellow subsidiary company	1,005	146
Printing and information system expenses	8,155	7,405
Business development	4,198	6,093
Levy	28	346
Credit card charges	697	1,114
Office administration and utilities	829	867
MMIP expenses	223	572
Professional fees	1,689	925
Motor vehicle expenses	234	292
Travelling and transport expenses	52	68
Road Transport Department access fees	102	150
Motor Assist & Towing Services	357	410
Other expenses	385	416
	33,206	36,677

Executive Director: RM20,001 - RM25,000

18. <u>DIRECTORS' AND CHIEF EXECUTIVE OFFICER'S REMUNERATION</u>

		6 months	6 months
		ended	ended
		31 March	31 March
		<u>2021</u>	<u>2020</u>
	Note	RM'000	RM'000
Chief Executive Officer:			
- Salary		330	330
- Bonus		55	55
- Pension costs - defined contribution plan		46	46
- Benefits-in-kind		31	30
201101100 III 111100	-	462	461
	-	_	
Total Chief Executive Officer's			
remuneration excluding benefits-in-kind	17	431	431
Evaportiva Directory			
Executive Director: - Fees	17	25	25
- 1 ees	17		
Non-Executive Directors:			
- Fees	17	180	156
- Benefits-in-kind		18	9
	•	198	165
	•		
Total Executive and Non-Executive			
Directors' remuneration	=	223	190
The number of Executive Officer and Director	s whose total re	emuneration rec	eived during
the six months period falls within the following	bands is:		
		6 months	6 months
		ended	ended
		31 March	31 March
		<u>2021</u>	2020
			<u> </u>
Chief Executive Officer:			
RM400,001 - RM700,000		1	1

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18. <u>DIRECTORS' AND CHIEF EXECUTIVE OFFICER'S REMUNERATION (CONT'D.)</u>

The number of Executive Officer and Directors whose total remuneration received during the six months period falls within the following bands is: (Cont'd.)

	6 months	6 months
	ended	ended
	31 March	31 March
	<u>2021</u>	<u>2020</u>
	RM'000	RM'000
Non-Executive Directors:		
Below RM20,000	-	1
RM20,001 - RM25,000	-	-
RM25,001 - RM30,000	-	-
RM30,001 - RM35,000	4	3
RM35,001 - RM40,000	1	1

The total remuneration received by the Executive and Non-Executive Directors during the period was as follows:

	Fees RM'000	Benefits-in- Kind RM'000	Total RM'000
As at 31 March 2021			
Pn. Norazian binti Ahmad Tajuddin	40	-	40
Mr. Chan Thye Seng	25	-	25
Dato' Dr. Zaha Rina binti Zahari	35	2	37
Mr. Prasheem Seebran	35	6	41
Dr. Loh Leong Hua	35	2	37
Mr. Lim Tian Huat	35	8	43
	205	18	223
As at 31 March 2020			
Pn. Norazian binti Ahmad Tajuddin	40	1	41
Mr. Chan Thye Seng	25	-	25
Dato' Dr. Zaha Rina binti Zahari	35	2	37
Mr. Prasheem Seebran	35	3	38
Dr. Loh Leong Hua	35	3	38
(Appointed on 1 July 2019)			
Mr. Lim Tian Huat	11	-	11
(Appointed on 31 January 2020)			
	181	9	190

19. REALISED (LOSSES)/GAINS

6 months ended 31 March 2021 RM'000	ended 31 March 2020
Realised (losses)/gains:	
- FVTPL:	0.1.1
Quoted in Malaysia (550)	816
- Foreign exchange 1 (549)	816
(349)	
20. OTHER OPERATING REVENUE/(EXPENSES)	
6 months	6 months
ended	
31 March	31 March
<u>2021</u>	<u>2020</u>
RM'000	RM'000
Other operating revenue:	
Sundry income 203	28
203	28
Other operating expenses:	
Assets written off	3
Loss on disposal of property, plant & equipment 2	-
Other expenses 537	483
539	486
Total other operating expenses, net (336)	(458)
21. <u>FINANCE COSTS</u>	
6 months	6 months
ended	
31 March	
2021	
RM'000	·
Hire-purchase interest -	9
Interest expense on borrowings 2,783	2,759
Interest on lease liabilities 217	478
Others1	2
3,001	3,248

22. REGULATORY CAPITAL REQUIREMENTS

The capital structure of the Company, as prescribed under the Risk-Based Capital Framework was provided below:

	31 March 3	0 September
	<u>2021</u>	<u>2020</u>
	RM'000	RM'000
Eligible Tier 1 Capital		
Share capital (paid-up)	100,000	100,000
Retained earnings	86,100	91,173
	186,100	191,173
Tier 2 Capital Capital instruments which qualify as Tier 2 Capital Revaluation reserve	17,414 13,763	24,333 13,763
FVOCI reserve	12,082	6,301
-	43,259	44,397
Amounts deducted from Capital	(1,285)	(1,305)
Total Capital Available	228,074	234,265

23. COMMITMENTS AND CONTINGENCIES

On-going Litigation

On 10 August 2016, the Malaysia Competition Commission ("MyCC") through its powers granted under the Competition Act 2010 [Act 712] ("Competition Act") commenced investigations into an alleged infringement by the Persatuan Insurans Am Malaysia ("PIAM") and its 22 members including the Company under Section 4 of the Competition Act.

The alleged infringement was in relation to an agreement reached pursuant to a requirement of Bank Negara Malaysia between PIAM and the Federation of Automobile Workshop Owners' Association of Malaysia ("FAWOAM") on trade discount rates for parts of certain vehicle makes and labour hour rates for workshops under the PIAM Approved Repairers Scheme.

On 22 February 2017, MyCC issued its Proposed Decision on the alleged infringement which includes proposed financial penalties amounting to a total of RM213,454,814 on all the 22 members of PIAM. The proposed financial penalty on the Company was RM2,108,452. The Proposed Decision was subject to both written and oral representations from various parties including PIAM and the respective insurers.

23. COMMITMENTS AND CONTINGENCIES (CONT'D.)

On-going Litigation (Cont'd.)

The Company's legal counsel had submitted its written representation on 25 April 2017, and delivered several oral representations to MyCC between 2017 and 2019. BNM and FAWOAM were invited at a hearing of the oral representations in 2019. The oral representations from all relevant insurers, as represented by legal counsels, was concluded on 18 June 2019.

On 14 September 2020, MyCC had issued its final decision against PIAM and its 22 members for violating Section 4 of the Competition Act, in relation to the above infringement. As a result, MyCC had imposed financial penalties of RM173,655,300 on all 22 insurance companies, and granted a 25% reduction on the final penalties after taking into consideration the economic impact arising from the Covid-19 pandemic.

MyCC had also served an official notice, dated 25 September 2020, to the Company, informing of its findings on the infringement of the Competition Act and the financial penalty imposed on the Company was RM1,581,339, net of the 25% discount granted arising from the Covid-19 pandemic.

On 30 September 2020, BNM had released a press statement, which said it regrets the MyCC's decision on the matter, as the arrangement was put in place through the facilitation and direction of BNM with the general insurers to address disputes between workshops and general insurance companies that had adversely impacted consumers in terms of delayed claims settlements.

PIAM, in a statement on 30 September 2020, had also expressed its disappointment with the MyCC's decision on the infringement, as PIAM and its members have always placed the motoring public and policyholders at the forefront.

PIAM has appealed against MyCC's decision that it infringed the Competition Act in connection with motor vehicle repairs. The Company has also, through its legal counsel, submitted an appeal against the MyCC's decision.

The Company submitted its notice of appeal with the Competition Appeal Tribunal ("CAT") on 13 October 2020 and a stay application (pending the disposal of the appeal) on 16 March 2021. On 23 March 2021, the CAT granted a stay for all members including the Company in respect of both the cease and desist order and the financial penalty with no order as to costs. The appeal hearing is set to be heard by the CAT in June 2021.

As at the date of the financial period, the Company has not made any provision, and has continued to disclose the matter as an on-going litigation until further development. The Company's legal counsel is of the view that the Company has a good case to argue the decision of the MyCC.

24. AUDIT QUALIFICATION OF THE PRECEDING ANNUAL FINANCIAL STATEMENTS

There was no qualification in the audit report of the preceding annual audited financial statements of the Company.

25. SEASONALITY OR CYCLICALITY OF OPERATIONS

The business of the Company is not subject to any significant seasonal or cyclical fluctuations.

26. <u>UNUSUAL ITEMS AFFECTING ASSETS, LIABILITIES, EQUITY, NET INCOME OR</u> CASHFLOWS

There were no unusual items that affect the assets, liabilities, equity, net income or cash flows of the Company for the financial period ended 31 March 2021.

27. CHANGES IN ESTIMATES

There were no changes in estimates of amounts reported in prior periods that have a material effect for the financial period ended 31 March 2021.

28. <u>ISSUANCES, CANCELLATIONS, REPURCHASES, RESALE AND REPAYMENTS OF DEBT AND EQUITY SECURITIES</u>

There were no issuances, cancellations, repurchases, resale and repayments of debt and equity securities during the financial period ended 31 March 2021.

29. <u>DIVIDENDS PAID</u>

	6 months ended 31 March <u>2021</u> RM'000	6 months ended 31 March <u>2020</u> RM'000
In respect of the financial year ended 30 September 2020:		
Final single tier dividend of 7.50 sen per share, declared on 24 February 2021 and paid on 4 March 2021	7,500	-
In respect of the financial year ended 30 September 2019:		
Final single tier dividend of 25.00 sen per share, declared on 18 February 2020 and paid on 20 February 2020	-	25,000
	7,500	25,000

30. MATERIAL EVENTS SUBSEQUENT TO END OF REPORTING PERIOD

There were no material events subsequent to the end of the financial period reported that require disclosure or adjustments to the unaudited condensed interim financial statements.

31. EFFECT OF CHANGES IN COMPOSITION OF THE COMPANY

There were no changes in the composition of the Company for the financial period ended 31 March 2021.